DCI Reporting Project

The Client: A leading US based insurance company

The Need: Detailed Claim Information Reporting requirements for the client

The Challenges:

- To implement a process for data collection to furnish specific information to the client on medical claims for 45 different US states

- The requirements included complex rules and specifications for each of the states which were compiled as per client expectations

- Data to be sent in the reports had to be 100% error free in order to be certified for Reporting

The Solution:

- Detailed study of the User Guide provided by the client to design the system

- The entire process was designed using Informatica with the Source System being Siebel CRM

- Built logic for each of the specific rules mentioned in the User Guide and implemented them efficiently

- Data reports were generated in the user specified format and provided on a monthly basis. Some ad-hoc reports were also being generated on user demand

Technologies used:

- Source system   : Siebel
- Hardware   : AIX, App server on Windows/NT
- ETL   : Informatica 8.6.0
- Database   : Oracle 10g (10.1.2.0.4)

Benefits:

- Data collection set up implemented for 45 different US states

- Applied respective state specific rules for claims belonging to different states

- Data converted to client specific code format for 92 different fields

- Continued support by sending reports on a monthly basis and also by generating ad-hoc reports on user demand