# Medicare Compliance Integration Project

**The Client**:     A leading US based insurance company

**The Problem**:    The Client needed to comply with US Government Center for Medicare and Medical Services (CMS)

**The Challenges:**

- Complex compliance requirements
- To implement this across different lines of business within the organization
- The correctness and timing of reporting is critical in terms of the government policy compliance act
- Identifying the Claims for reporting as per the compliance criteria specified by the Center for Medicare and Medicaid services (CMS)
- Establishing the interface between Siebel CRM application suite and CMS for Electronic Reporting
- Enable the system for reporting at regular time periods
- Devising a transaction mechanism that ensures safe and secures delivery of sensitive data to CMS and ability to accept CMS response
- Any updates on the previously reported entities should be identified and reported as update to CMS
- All the transactions should be audited for review
- Methods to handle transaction failures
- Building system independent, reusable, on demand and highly available Business Rule validation engine

**The Solution**:

- Business logic to identify claims for reporting was built after a thorough understanding and interpretation of the compliance document supplied by CMS
- Required User Interface changes were implemented in Siebel to manage and monitor the transactions
- Solution implemented using Oracle Siebel Enterprise Integration Manager (EIM), Informatica and Oracle Policy Automation
- Siebel's Enterprise Application Integration (EAI) capability was leveraged deliver the on demand Business Rule Validation Engine.
- Dedicated processes were implemented to handle transaction failure.

**The Benefits**:

- The CMS Reporting compliance was achieved within the specified timeline.
- The automated solution ensures consistency and correctness in reporting requirements
- The Transaction Audit gives a detailed insight on the reported claims.
- Due to the scalable design, any CMS reporting requirement changes could be incorporated efficiently with minimal effort