iClaim Mobile Implementation Project

The Client: A Leading US based property and vehicle insurance company

The Problem:

- To file a claim on a policy, the customer generally had to call the Client's helpdesk. A Claims Representative would then arrive at the scene to collect information needed to file the claim. This was a time consuming process.

- The filed claims status was not easily accessible to the policy holder

The Need: As the popularity of smart phones in the market is increasing, the client wanted an application to be developed for iPhone and Android phones, to help customers in filing claims quickly through their Smart phones.

The Solution:

- Invenger developed the iClaim application for Android phones and iPhone

- The iClaim allows a user to file a claim by capturing damage details using 3D model of vehicle and property.

- The iClaim application can be used for checking the claim status

- The iClaim application can also be used to get weather information & catastrophe alerts

The Benefits:

- Customer can capture the details and file the claim on his own using a Smart Phone

- Easily report a claim using interactive 3D model of vehicle and property

- Locate Client preferred vendors and services

- Receive weather, catastrophe and pandemic alerts

- Check for claim status

- Store profile information